







January 2019	Healthcare Needs Policy	Number 3
Herafinon Hamfung	Article 28: Your right to	learn and to go to school.

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## Introduction

The Welsh Government Statutory Guidance, 'Supporting Learners with Healthcare Needs' is designed to assist local authorities, governing bodies, education settings, education and health professionals and other organisations to support learners with healthcare needs and ensure minimal disruption to their education.

Local authorities and governing bodies **must** have regard to this statutory guidance when carrying out their duties in promoting the welfare of children who are learners at the education setting, including meeting their healthcare needs. The guidance also applies to activities taking place off-site as part of normal educational activities.

This policy has been developed by Ceredigion Learning Services in accordance with the Welsh Government Guidance and sets out how education establishments maintained by Ceredigion will support learners with healthcare needs. It also serves as a model policy which should be adopted by schools, PRUs and Specialist Resource Centres in Ceredigion.

This policy should be read with the overarching statutory guidance which can be found at the following address: <a href="http://learning.gov.wales/resources/browse-all/supporting-learners-with-healthcare-needs/?skip=1&lang=en">http://learning.gov.wales/resources/browse-all/supporting-learners-with-healthcare-needs/?skip=1&lang=en</a>

To this end, each section heading includes page numbers in brackets which correspond to the relevant sections of the statutory guidance.

## **Key principles**

Learners with healthcare needs should be properly supported so that they have full access to education, including trips and physical education.

Governing bodies must ensure that arrangements are in place to support learners with healthcare needs.

Governing bodies should ensure that education setting staff consult the relevant professionals, learners and parents to ensure the needs of learners with healthcare needs are properly understood and that they are effectively supported.

#### Legal requirements

Ceredigion recognises its duty to make arrangements for the provision of suitable education at school or otherwise for children of compulsory school age who may or may not otherwise receive it for any period due to illness, exclusion from school or otherwise.

A local authority must make arrangements for ensuring that their education functions are exercised with a view to safeguarding and promoting the welfare of children.

The governing body recognises its duty to promote the well-being of learners in school, including those learners with healthcare needs.

This policy is issued in accordance with the legal framework outlined in the Welsh Government Guidance Document, Supporting Learners with Healthcare Needs (pages 3-5, 27-30).

The governing body is committed to promoting the well-being of learners and will oversee the development and implementation of arrangements to achieve this aim.

The governing body and the school have considered the points outlined on pages 6-11 of the statutory guidance when developing arrangements and procedures for promoting the well-being of learners

In accordance with the Welsh Government statutory guidance the local authority and the governing body have considered the following points in developing this policy and its procedures:

- Staff should understand and work within the principles of inclusivity.
- Lessons and activities should be designed in a way which allows those with healthcare needs to participate fully.
- Staff should understand their role in supporting pupils with healthcare needs and appropriate training should be provided.
- Staff should feel confident they know what to do in a healthcare emergency.
- Staff should be aware of the needs of their pupils through the appropriate and lawful sharing of the individual pupil's healthcare needs.
- Whenever appropriate, pupils should be encouraged and supported to take responsibility for the management of their own healthcare needs.

Pages 6–11 of the statutory guidance refer to the minimum standards of expected practice for the following. These must be followed in accordance with the Welsh Government statutory guidance.

- Local authorities;
- Governing bodies;
- Head teachers;
- Teachers and support staff;
- Pupils and parents/carers;
- NHS Wales school health nursing services, third sector organisations and other specialist services.

Any staff member within the education setting may be asked to provide support to learners with healthcare needs, including assisting or supervising the administration of medicines. This role is entirely voluntary. Staff members must receive sufficient and suitable training and achieve the necessary level of competence before they take on the responsibility. No staff member can be required to administer or supervise medication unless it forms part of their contract, terms and conditions or a mutually agreed job plan.

All staff and governors will be aware of the unacceptable practice guidance as outlined on page 27 of the Statutory Guidance and inserted in this policy at appendix 7.

# **Creating an accessible environment (pages 11-13)**

## Physical access to school building/s

In accordance with its duty under the Equality Act 2010, the school's accessibility plan will outline the arrangements for increasing the extent to which disabled learners are able to take advantage of education and benefits, facilities or services provided or offered by the schools.

## Reasonable adjustments - auxiliary aids or services

The school will make reasonable adjustments to ensure that learners with healthcare needs and/or disabilities have access to auxiliary aids, equipment or services. The school, with support from the Ceredigion Local Authority, will ensure that equipment is serviced regularly.

## Day trips and residential visits

The governing body and the school will ensure that pupils with healthcare needs and/or disabilities receive equal opportunities with regard to day trips and residential visits. The school may contact the Ceredigion Health and Safety Service for any additional advice and support in this regard. For off-site activities, in compliance with the Data Protection Act 1998, the school may share information with relevant third parties where necessary. This may include information about the healthcare needs of learners, what to do in an emergency and any additional support, medication or equipment needed.

## Social interactions e.g. clubs and social activities

The school will consider the needs of learners with healthcare needs during structured and unstructured social activities, such as during breaks, breakfast clubs, productions, after-hours clubs and residential activities. In accordance with its anti-bullying policy the school will seek to remove barriers to social inclusion which may be present for children with healthcare needs.

## **Exercise and physical activity**

The school will make appropriate adjustments to ensure that sports and other activities are made accessible to all learners. The school may seek guidance from Ceredigion Actif when considering how participation in sporting and other activities may affect learners with healthcare needs. Staff will consider the healthcare needs of individuals who may require medication or food with them during physical activity.

#### Food management

Consideration will be given to the dietary needs of learners, e.g. those who have diabetes, coeliac disease, allergies and intolerances.

Any dietary needs are discussed with parents when the children begin at the school. A form is sent out every September to ask if there has been any change in dietary needs. The school menu is published weekly on the school website The school has information regarding allergies which can be freely shared on request.

## Undertaking any necessary risk assessments

Staff will be made aware of risk assessments in place and when a risk assessment may be required. Where relevant the school will consult with the Ceredigion Health and Safety Service for further advice and support.

## Arrangements for qualifications, examinations and assessments

The school will ensure that necessary adjustments, adaptations or additional time for learners with healthcare needs are made in good time for assessments and examinations. This will follow the guidance in the WG National Assessments administration handbook and the JCQ's Access Arrangements and Reasonable Adjustments regulations. The school will liaise with the home or hospital tutor and with Ceredigion Learning Services to minimise the loss of learning when a learner is unable to attend school, especially where the learner is moving from an education setting or home to the hospital on a regular basis.

Applications for special arrangements for learners for qualification examinations and national curriculum assessments will be submitted to the awarding bodies as early as possible. It is unacceptable practice to request adjustments or additional time at a late stage unless the pupil is new to the school and clearly meets the criteria.

## **Education other than at school (EOTAS)**

Where a learner is absent from school for a period of 15 days or less, the school will provide work to be completed at home, if the learner's condition permits, and support the learner to catch up on their return.

In cases where the pupil has a medical condition which does not allow them to attend school, tuition will be provided for a specified period of time. The local authority will have received information from a consultant / paediatrician which should confirm that the pupil is unable to access mainstream and give an indication of time scales and appropriate educational provision. Any plan will be reviewed on a regular basis to ascertain whether there has been any change in the pupil's circumstances and to consider when or whether the pupil is able to return to school.

Tuition will be provided either in the home or at an alternative venue, depending on the medical condition that has been identified. Pupils with emotional or mental health needs might attend an educational centre as part of a strategy to gradually reintegrate back to school.

The schools will adopt a flexible approach which may involve part-time attendance or flexible hours. A tutor may deliver sessions in school as part of a reintegration process.

# **Sharing information (pages 13-14)**

The school will ensure that information relating to healthcare needs are kept upto-date through clear communication with staff, parents and other key stakeholders detailed in the learner's Individual Health Care Plan (IHP).

Information sharing techniques used by the school will be agreed with the learner and the parent in advance to protect confidentiality.

The governing body has ensured that clear communication arrangements are in place in relation to the healthcare needs of pupils.

The school's Managing Healthcare Needs Policy will be made available to parents/carers via the school's website and a hard copy is available on request from reception. The healthcare needs policy and any related policies will be made readily available in an accessible format.

The school will discuss with the learner and their parent/carer how information about their healthcare needs can be shared. Information will be shared with and made accessible to teachers, supply teachers, support staff catering staff and admin staff.

The noticeboard in the staff room will be used to display information on high-risk health needs, and emergency procedures to be taken.

Parents/carers will be required to sign a consent form which will clearly detail the bodies, individuals and methods through which their learner's medical information will be shared.

Wherever possible, the school will discuss with the learner and the parent/carer how we can share information about the healthcare needs. A record of the parents/carers consent will be kept on file and will be updated to record when medical information has been shared.

The school will ensure that learners know who to inform if they feel ill or require support.

If and when a pupil is placed with another service or another setting for some time (e.g. PRU), the school will ensure that the appropriate healthcare needs information is shared in accordance with the consent of the learner and their parent/carer.

We will communicate with parents on a daily basis when administering medication through the form in Appendix 5. If emergency medication is given the parent will be informed by telephone call.

# Procedures and record keeping for the management of learners' healthcare needs (pages 14 & 26)

Each child's medical needs are recorded in the child's individual file. Each class teacher has a record of the child's specific medical needs, copies are also held in the staff room.

New paperwork will be completed whenever there are changes to an IHP, medication or dosage. We will ensure that the old forms are clearly marked as being no longer relevant and stored safely in the child's file.

The administration of <u>all</u> medication will be formally recorded using the form in appendix 5

# Storage, access and the administration of medication and devices (pages 14-17)

Surplus medication will <u>not</u> be stored at the school. Any exception, where this is in the best interests of the learner, must be detailed in a Learner's IHP.

The school will only accept prescribed medicines and devices that:

- are in date (it is the parents responsibility to ensure that they are in date)
- have contents correctly and clearly labelled
- are labelled with the learner's name
- are accompanied with written instructions for administration, dosage and storage
- are in their original container/packaging as dispensed by the pharmacist (with the exception of insulin which is generally available via an insulin pen or a pump).

The school will not accept medicines that have been taken out of the original packet/container.

### Storage

The person with ultimate responsibility for ensuring that medicines are stored safely in the school is Mrs Susan Lewis.

The designated person will ensure that medication is stored securely and appropriately in accordance with the table below.

# Table 1 – storage of medication (including controlled drugs)

Note: we will never store medication under any circumstances in a first aid box.

Medication type	Location
Non-	All non-emergency medication will be kept in a secure place
emergency	with appropriate temperature or light controls.
medication	<ul> <li>If it is a controlled drug, additional security measures and</li> </ul>

	controls are advisable.
	Location = Staff Room
Refrigerated	Some medicines need to be refrigerated. The refrigerator temperature will need to be regularly monitored to ensure it is in line with storage requirements.
	<ul> <li>Medicines can be kept in a refrigerator containing food, but should be in an airtight container and clearly labelled.</li> </ul>
	<ul> <li>A lockable medical refrigerator should be considered if there is a need to store large quantities of medicine.</li> </ul>
	Location = Staff Room
Emergency medication	<ul> <li>Emergency medication must be readily available to pupils who require it at all times during the day or at off-site activities.</li> <li>All staff will be made aware of the location of emergency medication.</li> </ul>
	<ul> <li>Medicines and devices such as asthma inhalers, blood glucose testing meters and adrenaline auto-injectors (pens) should be readily available to pupils and not locked away. This is particularly important to consider when outside of the education setting's premises, e.g. on trips.</li> </ul>
	If the emergency medication is a <b>controlled drug</b> it should be kept as securely as possible so as to minimise the risk of unauthorised access while also allowing quick access if this might be necessary in an emergency. For example, keys should not be held personally by a member of staff.  Where staff administer emergency medication to a puril, this
	Where staff administer emergency medication to a pupil, this will be recorded.
	Location = Classroom and Staff Room
	Asthma inhalers will be stored in a clean dust free container

#### Access

The school will ensure that a learner is told and know where their medication is stored and know how to access it.

All staff will be informed where a learner's medication is stored and how they can access it in accordance with the Data Protection Act 1998.

#### Disposal

When no longer required, medication will be returned to the parents/carers to arrange for their safe disposal.

Sharp boxes will always be used for the disposal of needles and other sharps.

## Administration

The administration of all medication will be recorded using the form in appendix 5.

Where a pupil is under 16, assistance or administration of prescribed or non-prescribed medicines requires written parent/carer consent, unless Gillick competence is recorded.

Parents/carers must complete the form in appendix 2 before the school will administer <u>ANY</u> medication to their child, including when it forms part of an IHP.

One consent form must be completed for each medication. A new form must be completed when dosage changes are made.

It is necessary for <u>the class teacher or Head teacher</u> to formally agree to the request to administer medication and the completed and signed paperwork must in place before it can be administered.

In the delegated person's absence Nerys Davies will take on this responsibility.

In line with WG guidance only suitably trained staff will administer medication in accordance with the pupil's current IHP and/or the completed administration of medication consent form.

If the trained or approved members of staff who are usually responsible for administering medication to a pupil are not available, the pupil's IHP will set out how alternative arrangements to provide support will take place.

Lead person to approve medication administration requests:	Mrs Susan Lewis
In headteacher/delegated persons	Miss Nerys Davies
absence named person to approve	
medication administration requests:	

The normal process of administering medication should not raise child protection concerns, and there are no regulations that indicate that a second member of staff must be available to supervise the process of administering medication. It would be good practice if possible to have two members of staff present but it is acknowledged that few schools will have the staffing resources to provide two members of staff for administering medication. All staff members should have appropriate DBS checks carried out to ensure the safety of the children. If there is known risk of false allegation by a child then a single practitioner should not undertake the administering of medication alone. If concerns or allegations of abuse are raised school must follow their child protection policy.

When medication administration procedures require an adult of the same gender as the pupil and a second signature we will endeavour to address this, and it will be noted in the IHP and/or medication consent form.

If the treatment is invasive or intimate we will follow our intimate care policy guidance unless alternative arrangements are agreed, and this will be recorded in or attached to the pupils IHP.

When administering the medication to a pupil, the staff will re-check the following each time:

- a. Check consent form first.
- b. Medication must be in its original container/packet\* with the label attached;
- c. If prescribed, it must have been dispensed by a pharmacist;
- d. Must have the expiry date and be in date;
- e. Must have the name of the child;
- f. Must have the name of the medicine:
- g. Must have the dosage size and frequency;
- h. The medication has been stored according to the storage instructions;
- i. How much medication is left
- j. Check the maximum dosage
- k. Check the amount and time of any prior dosage administered.

If there is a problem, contact headteacher/delegated person and then parent/carer.

\*Some medicines, such as insulin, may not be within the original packaging but in a pen or a pump.

The member of staff administering medication will monitor that the drug has been taken.

By exception there might be occasions when this medication is required unexpectedly during the school day. In this eventuality as long as written consent is received this can be given e.g. consent via email and appendix 2 must be completed and returned to school as soon as possible.

The process for non-prescribed medication is the same as all other medication; but will be dealt with on an individual case by case.

Pupils are not permitted to carry non-prescribed medication in school unless prior consent has been obtained (appendix 2).

#### Self-medication

Unless there is an agreed plan for the pupil to self-medicate (16 years and above or Gillick competent), all medication will be administered by a member of staff. The formal request for a pupil to self-medicate (included in appendix 2) from the parents / carers must be made before such practice is allowed. In other cases, it will be supervised in accordance with the IHP.

In line with good practice, pupils will be asked to only carry enough medication for that day.

Without exception, pupils must not share their medication for any reason with another pupil. This will be made clear to all pupils. This will be treated as misuse in line with our substance misuse policy.

# **Emergency procedures (page 17)**

# In addition to the Emergency school closure and school fire policy the school also ensures that:

- The school will ensure that the location of a learner's healthcare records and emergency details are known to staff.

- A learner's IHP will clearly define what constitutes an emergency and will explain what to do. Staff will be made aware of the emergency symptoms and procedures.
- In situations requiring emergency assistance, 999 will be called immediately.
- Where a learner needs to be taken to hospital, a staff member will remain with the learner until a parent arrives. This includes accompanying them in an ambulance to hospital.
- The staff member will take the appropriate healthcare records with them.
- Other pupils in the school will be told what to do in an emergency, i.e. inform a member of staff immediately.

Refer to Appendix 1 Contacting emergency services for the procedure to follow when contacting emergency services.

# **Training (pages 17-18)**

Training may involve an input from the pupil and their parent/carers, but they will not be used as the sole provider of training

If a pupil has a healthcare need, the school will seek input and advice from the school nurse / specialist nurse / other healthcare professionals and the local authority in relation to training and support for staff.

Training will be rigorous to ensure that a sufficient number of staff are competent to support a pupil's healthcare needs e.g. should the usual member of staff be absent.

The training provider will sign to confirm that training has been provided and that the staff member(s) are competent to provide for the healthcare needs of the pupil. All relevant training regarding health are kept in the school.

All staff will be made aware of the school's Managing Healthcare Needs Policy, common conditions and staff roles in carrying out healthcare arrangements. This is done through training sessions and briefing sessions.

This will be set out in the IHP, addressed in risk assessments and planning of off-site activities.

New and temporary staff will be made aware of the preventative and emergency measures that are in place so that they can recognise the need for intervention and act quickly. New staff will briefed by the headteacher.

The school will ensure that staff sign the policy to say that they have read, understood and comply with it.

The school's training records, will be stored and maintained (Appendix 4).

# **School transport (page 21)**

The decision to provide and arrange home to school transport will be made in accordance with Ceredigion's Home to School/College Transport Policy.

The school will liaise with the Ceredigion SEN Department, Learning Services when making arrangements for home to school transport.

The parent/carer will need to complete a travel needs assessment form which can be obtained at the following address:

http://www.ceredigion.gov.uk/English/Resident/Schools-Education/School-College-Transport/Pages/default.aspx

# Reviewing policies, arrangements and procedures

The school has a timetable to review school policies at Governor's meetings on a yearly basis.

# **Insurance arrangements (page 22)**

This school, by adopting this county model policy/national guidance is therefore covered by the local authority's insurance arrangements in respect of managing pupils' healthcare needs.

# **Complaints procedure (page 22)**

A learner or a parent/carer who is not satisfied with the School's health care arrangements is entitled to make a complaint.

Please see our complaints policy.

The governing body's complaints procedure describes how complaints can be escalated from teacher to head teacher, then to the governing body and then to the local authority. The complaints procedure can be obtained from the school or the school's website <a href="https://www.ygaberporth.cymru">www.ygaberporth.cymru</a>.

## Individual healthcare plans (IHPs) (pages 23-26)

An IHP sets out what support is required by a learner. Not every learner with healthcare will require an IHP. In most cases, especially concerning short-term illnesses such as those requiring a course of antibiotics, an IHP may not be necessary. In such circumstances it may be sufficient to follow the procedure outlined in Section 7 and to use the form in (append 5).

An IHP will be required when healthcare needs are complex, fluctuating, long term or where there is a high risk that an emergency intervention will be needed. This means that IHP may be needed even if a medical condition is normally well controlled.

For pre-school children and for learners transferring between settings, an IHP will be created or amended using the advice and support of agencies, such as health, the local authority, the disabled children's team, staff at the previous setting in addition to the learner and parent/carer. This early preparation will help ensure that an IHP is in place at the start of the new term.

IHPs will be easily accessible to all who need to refer to it while maintaining the required levels of privacy. In our school, the member of staff with overall responsibility for healthcare needs in the school is the head teacher. They have responsibility for the development of the IHP in conjunction with the relevant health specialists.

The aim of the IHP is to capture the steps which need to be taken to help a pupil manage their condition and overcome any potential barriers to participating fully in education.

When devising the IHP, the school will need to involve some or all of the following:

- the pupil
- the parents/carers
- input or information from previous education setting
- appropriate healthcare professionals
- social care professionals
- the head teacher and/or delegated responsible person for healthcare needs across the setting
- teachers and support staff, including catering staff
- any individuals with relevant roles such as a first aid coordinator, a well-being officer, and SENCo.

The following diagram outlines the process for identifying whether an IHP is needed.

## Identify learners with healthcare needs

- Learner is identified from the admission form or other route.
- Parent/Carer, learner or healthcare professional informs education setting of healthcare need (or any changes in healthcare needs).
- Discussions during the transition process

#### Gather information

• If there is potential need for an IHP, the education setting should discuss this with the parent/Carer and the learner. It may be necessary to consult with relevant healthcare professionals. This will support the decision making process about whether an IHP is needed.

### Establish if an IHP should be made

 The headteacher or delegated person should organise a meeting with appropriate staff, the parents, the learner and appropriate clinicians to determine if the learner's healthcare needs require an IHP, or whether this would be inappropriate or disproportionate. If consensus cannot be reached, the headteacher should take the final decision, which can be challenged through the complaints procedure.

### If it is decided that an IHP should be made...

- The headteacher or delegated person, under the guidance of the appropriate healthcare professionals, parents/carers and the pupil should develop the IHP in partnership. This includes instigating, coordinating, facilitating meetings, documentation and overall communication in the school.
- The headteacher or delegated person to facilitate necessary risk assessments and interventions are done to ensure the child's safety.
- The headteacher or the delegated person will identify appropriate staff to support the pupil including identifying any training needs and the source of training.
- The headteacher or the delegated person will make arrangements for training by relevant and appropriately qualified specialists.
- The headteacher or delegated person will circulate the IHP and any subsequent updates to: parent/carer, headteacher, class teacher/SENCo (as appropriate), and the relevant healthcare professional. NB consent from parent/carer and pupil must be obtained to do this.
- The headteacher or delegated person will set an appropriate review date and define any other triggers for review, section 5.

If the relevant health professional has provided an IHP and this covers all aspects contained in the example IHP in appendix 3, then a separate IHP is not required. The IHP can refer to other documents and does not need to be repeated.

However, if it is determined that an IHP is required and one has not yet been developed, we will complete the IHP in appendix 3 together with the pupil, parent/carer and relevant health professional. It may not be necessary to complete all sections of this template.

Where a pupil has a special educational need (SEN) the IHP will be linked or attached to any Statement of SEN/SAPRA, one page profile or learning and skills plan (post 16). A personal evacuation plan and risk assessment may also be attached.

The IHP will explain how information is shared and who will do this. This individual can be a first point of contact for parents/carers and staff and will liaise with external agencies as and when necessary.

Pupils who are competent\* to do so will be encouraged to take responsibility for managing their own healthcare needs, which includes medicines and procedures. This should be reflected within the pupil's IHP.

\*Gillick – where possible, the learner should be supported to build understanding and confidence to increasingly self-manage healthcare needs, depending on their ability to do so. This is sometimes referred to as 'Gillick competence'.

Where possible, pupils will be allowed to carry their own medication and relevant devices, or be able to quickly access their medication. Some pupils may require an appropriate level of supervision.

If a pupil refuses to follow their IHP or take their medicine or carry out a necessary procedure, staff should not force them to do so, but follow the setting's defined arrangements, agreed in the IHP. Parents/carers will be informed as soon as possible so that an alternative arrangement can be considered and health advice will be sought where appropriate.

The governing body will ensure that all IHPs are reviewed at least annually or more frequently should the IHP state otherwise or should there be new evidence that the needs of the pupil have changed.

In this review we will involve all key stakeholders where appropriate including – the pupil, parent/carer, education and health professionals and other relevant bodies.

# Appendix

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# **Contacting Emergency Services**

# Request for an Ambulance

Dia	al 999, ask for an ambulance, and be ready with the following information where possible.
1.	State your telephone number 01239 810081 Main School / 01239 811328 Canolfan Y Don .
2.	Give your location as follows Aberporth Primary School Aberporth Cardigan. We are situated on the B4333
3.	State that the postcode is SA43 2DA .
4.	Give the exact location in the education setting e.g. Canolfan y Don
5.	Give your name
6.	Give the name of the pupil and a brief description of symptoms.
7.	Inform Ambulance Control of the best entrance and state that the crew will be met and taken to the patient.
8.	Don't hang up until the information has been repeated back.
	Speak clearly and slowly and be ready to repeat information if asked to.

Put a completed copy of this form by all the telephones in the education setting.

# Appendix 2 Parent/Carer Consent Form – For the administration of medication to a pupil

- The school will not give your child medication unless you complete and sign this form.
- A separate form should be completed for each medication to be administered.
- A new form must be completed when dosage changes are made.
- Parents/carers will be informed as stated in the school policy when a child refuses their medication or when emergency medication is administered.
- Parents/carers can request sight of records.
- Without exception pupils must not share their medication for any reason with another pupil.

Name of child			Date of birth		
Class			Healthcare need	t	
		Med	icine		
Name, type and streng	gth of n	nedicine (as described			
Date dispensed			Expiry Date		
Dosage			Timing		
Method of administrat	ion				
Duration of treatment					
Special precautions					
Special requirements e.g. two staff present,		9			
Storage requirements					
Are there any side effections about?	ects tha	at the school needs to			
Any other instructions					
Pupil to self-administe from a stored location		cation under supervision	Yes /No (Delete If yes, pupil mus		
Pupil to carry and self	-admin	ister medication	Yes / No (Delete If yes, pupil mus		
Procedures to take in	an eme	ergency			
Agreed review date (7	o be com	pleted with the school )			
Name of member of s (To be completed with the sch		ponsible for the review			
Contact details		Contact 1		Contact 2	2
Name					

Daytime telephone numb	er				
Relationship to the child					
Address					
Post Code					
I have read and agree to	9 9			vith the schoo	I policy. I understand my
parental/carer obligation		_			
(http://learning.gov.wale	:s/resources/browse-a	all/supporting-le	arners-wit	<u>h-healthcare-</u>	
needs/?skip=1⟨=er	<u>ı</u> ).				
• The above information i	s, to the best of my kr	nowledge, accu	rate at the	time of writin	g and I give consent to
school staff to administe	_	-			-
policy.	, and modified in acco	ordanoo maran	o ii ii o i i i i a	given ase	
•	v now information fro	m boolth profoc	oionolo in	rogard to my	shild a g if there are
I will inform school of an					
any changes in dosage	or frequency or if it is	stopped. I will 6	ensure tna	it this is in wri	ting from the health
professional.					
<ul> <li>I understand that it is my</li> </ul>	y responsibility to repl	enish the medic	cation supp	ply in the sch	ool and collect expired
or unused medication.					
<ul> <li>Where correct medication</li> </ul>	on is not readily availa	able on a given	day and p	laces the child	d at risk, the
headteacher has the rig	ht to refuse to admit n	ny child into the	school ur	ntil said medic	cation is provided.
I accept responsibility to		•			•
I consent for the information	•		•		raency care
If my child has received			-		•
		•	CHOOI, I W	iii ii iioiiii tiie i	leadleacher/delegaled
member of the school st	an before school star	ıs.		T D .	T
Parent/carer signature:				Date	
I would like my child to ac	Iminister and/or carry	their medication	า	1	
Parent/carer signature:				Date	
r archivearer signature.				Date	
Pupils signature				Date	
HEADTEACHER	R/DELEGATED PERS	SONS AGREEN	MENT TO	ADMINISTER	RMEDICATION
It is a second of the second	( '1\				
It is agreed that (insert	name of pupil)				
Will receive (insert nam	ne and quantity of m	edication)			
at (insert time medicine	is to be administere	<i>∋d</i> )	l		
The staff member to give	/e / supervise while	the learner tal	(es		
their medication will be			.00		
l their medication will be	(Insert Harrie Or Hier	Tibel of Stall)			
This arrangement will c	ontinue until (e.a. e.	ither end date	if course	of	
medication or until instr			n course		
Signed:				Date	
Name (headteachar/dala-	gated person)				
Name (headteacher/deleg	Jaleu person)				
☐ Individual Health	ncare Plan in place;	OR □ Ind	dividual H	lealthcare Pl	an not required

## Model Individual Healthcare Plan (IHP)

(Adapted from www.medicalconditionsatschool.org.uk)

Links to IHP templates for specific medical conditions: http://medicalconditionsatschool.org.uk/

Please note: this is a very comprehensive IHP. Not all sections will be applicable. The school only needs to use the sections that are relevant and helpful to the care of the pupil.

If health professionals have already provided their own health care plan, the school might not need to create an IHP as long as the one from the health professional covers all the information that the school needs.

## Section 4 of the policy will be followed when developing this IHP.

#### 1. PUPIL INFORMATION

### 1.1 Pupil details

	Pupirs name:			
	Date of birth:			
	Year group:			
	Nursery/School/College:			
	Address:			
	Town:			
	Postcode:			
	Medical condition(s):			
	Give a brief description of the medical condition(s) including description of signs, symptotriggers, behaviours.	ng		
	Allergies:			
	Date:			
	Document to be updated/re	viewed:		
	Review triggers:			
1.2	Pramily contact information	n	,	_
	Name:			
	Relationship:			
	Home phone number:			
	Mobile phone number:			
	Work phone number:			

Email:				
Essential information concerning this	pupils' hea	Ith needs Name		Contact details
Specialist nurse (if applicable):		Name		Contact details
Key worker:				
Consultant paediatrician (if applicable):				
GP:				
Headteacher:				
Link person in education:				
Class teacher:				
Health visitor/ school nurse:				
SENCo:				
Other relevant teaching staff:				
Other relevant non-teaching staff:				
Person with overall responsibility for implementing plan:				
Person responsible for administering/supervising medication:				
Arrangements for cover in these two peoples absence:				
Any provider of alternate provision:				
This pupil has the following medical condition(s) requiring the following treatment.				
Medication administration		ster medica		greement for school appendix 2) and
	Form 1 =			
	Form 2 =			
Sharing information and record keepin	g			
In the best interests of the pupil the school might need to share information with school staff and other	Yes / No	(please ci	rcle)	

	healthcare needs e.g. nursing staff.	
	Do you consent to this information being shared?	
	What records will be kept about the pupil's healthcare needs, and how it will be communicated with others?	
	ROUTINE MONITORING (IF APPLICABL me medical conditions will require monitor	
	What monitoring is required?	3
	When does it need to be done?	
	Does it need any equipment?	
	How is it done?	
	Is there a target? If so what is the target?	
_	emergency situation occurs whenever a particular without its considered an emergency situation?	oupil needs urgent treatment to deal with their condition.
_	emergency situation occurs whenever a particular what is considered an emergency	oupil needs urgent treatment to deal with their condition.
_	emergency situation occurs whenever a part what is considered an emergency situation?	oupil needs urgent treatment to deal with their condition.
_	emergency situation occurs whenever a part what is considered an emergency situation?  What are the symptoms?	oupil needs urgent treatment to deal with their condition.
_	emergency situation occurs whenever a positive with the second situation?  What is considered an emergency situation?  What are the symptoms?  What are the triggers?	oupil needs urgent treatment to deal with their condition.
An 4.	emergency situation occurs whenever a positive with the symptoms?  What are the symptoms?  What are the triggers?  What action must be taken?  Are there any follow up actions (e.g. tests or rest) that are required?	MEDICATION ON PUPIL'S LEARNING
An 4.	emergency situation occurs whenever a positive with the second of the se	MEDICATION ON PUPIL'S LEARNING
An 4.	emergency situation occurs whenever a positive with the symptoms?  What are the symptoms?  What are the triggers?  What action must be taken?  Are there any follow up actions (e.g. tests or rest) that are required?  IMPACT OF MEDICAL CONDITION AND (Impact statement to be jointly produced by the statement to be jointly produc	MEDICATION ON PUPIL'S LEARNING
An 4.	emergency situation occurs whenever a positive with the symptoms?  What are the symptoms?  What are the triggers?  What action must be taken?  Are there any follow up actions (e.g. tests or rest) that are required?  IMPACT OF MEDICAL CONDITION AND (Impact statement to be jointly produced by the statement to be jointly produced by the statement affect learning?  i.e. memory, processing speed,	MEDICATION ON PUPIL'S LEARNING

Time

Note

Arrive at school Morning break Lunch Afternoon break School finish After school club (if applicable) Other  Please refer to home-school communication diary Please refer to school planner  6. CARE AT MEAL TIMES  What care is needed? When should this care be provided? How's it given? If it's medication, how much is needed? Any other special care required?  7. PHYSICAL ACTIVITY  Are there any physical restrictions caused by the medical condition(s)? Is any extra care needed for physical activity?  Actions before exercise Actions during exercise Actions during exercise  8. TRIPS AND ACTIVITIES AWAY FROM SCHOOL  What care needs to take place? When does it need to take place? When does it need to take place? When does it need to take place? Who will look after medication and equipment? Who outside of the school needs to be informed? Who will take overall responsibility for the pupil on the trip?					
Lunch Aftemoon break School finish After school club (if applicable) Other  Please refer to home-school communication diary Please refer to school planner  6. CARE AT MEAL TIMES  What care is needed? When should this care be provided? How's it given? If it's medication, how much is needed? Any other special care required?  7. PHYSICAL ACTIVITY  Are there any physical restrictions caused by the medical condition(s)? Is any extra care needed for physical activity? Actions before exercise  8. TRIPS AND ACTIVITIES AWAY FROM SCHOOL What care needs to take place? When does it need to take place? If needed, is there somewhere for care to take place? Who will look after medication and equipment? Who outside of the school needs to be informed? Who will take overall responsibility for the pupil		Arrive at school			
Aftermoon break School finish After school club (if applicable) Other  Please refer to home-school communication diary Please refer to school planner  6. CARE AT MEAL TIMES  What care is needed? When should this care be provided? How's it given? If it's medication, how much is needed? Any other special care required?  7. PHYSICAL ACTIVITY Are there any physical restrictions caused by the medical condition(s)? Is any extra care needed for physical activity? Actions before exercise Actions during exercise Actions after exercise  8. TRIPS AND ACTIVITIES AWAY FROM SCHOOL What care needs to take place? When does it need to take place? If needed, is there somewhere for care to take place? Who will look after medication and equipment? Who outside of the school needs to be informed? Who will take overall responsibility for the pupil		Morning break			
School finish After school club (if applicable) Other  Please refer to home-school communication diary Please refer to school planner  6. CARE AT MEAL TIMES  What care is needed? When should this care be provided? How's it given? If it's medication, how much is needed? Any other special care required?  7. PHYSICAL ACTIVITY Are there any physical restrictions caused by the medical condition(s)? Is any extra care needed for physical activity? Actions before exercise Actions during exercise Actions after exercise  8. TRIPS AND ACTIVITIES AWAY FROM SCHOOL What care needs to take place? When does it need to take place? If needed, is there somewhere for care to take place? Who will look after medication and equipment? Who outside of the school needs to be informed? Who will take overall responsibility for the pupil		Lunch			
After school club (if applicable) Other  Please refer to home-school communication diary Please refer to school planner  6. CARE AT MEAL TIMES  What care is needed? When should this care be provided? How's it given?  If it's medication, how much is needed? Any other special care required?  7. PHYSICAL ACTIVITY  Are there any physical restrictions caused by the medical condition(s)?  Is any extra care needed for physical activity?  Actions before exercise  Actions during exercise  8. TRIPS AND ACTIVITIES AWAY FROM SCHOOL  What care needs to take place?  When does it need to take place?  If needed, is there somewhere for care to take place?  Who will look after medication and equipment?  Who will look after medication and equipment?  Who will take overall responsibility for the pupil		Afternoon break			
Other  Please refer to home-school communication diary Please refer to school planner  6. CARE AT MEAL TIMES  What care is needed? When should this care be provided? How's it given? If it's medication, how much is needed? Any other special care required?  7. PHYSICAL ACTIVITY  Are there any physical restrictions caused by the medical condition(s)? Is any extra care needed for physical activity?  Actions before exercise  Actions during exercise Actions after exercise  8. TRIPS AND ACTIVITIES AWAY FROM SCHOOL What care needs to take place? When does it need to take place?  Who will look after medication and equipment? Who uside of the school needs to be informed? Who will take overall responsibility for the pupil		School finish			
Please refer to home-school communication diary Please refer to school planner  6. CARE AT MEAL TIMES  What care is needed? When should this care be provided? How's it given? If it's medication, how much is needed? Any other special care required?  7. PHYSICAL ACTIVITY  Are there any physical restrictions caused by the medical condition(s)? Is any extra care needed for physical activity?  Actions before exercise  Actions during exercise Actions after exercise  8. TRIPS AND ACTIVITIES AWAY FROM SCHOOL What care needs to take place? When does it need to take place? If needed, is there somewhere for care to take place? Who will look after medication and equipment? Who uside of the school needs to be informed? Who will take overall responsibility for the pupil		After school club (if applicable)			
Please refer to school planner  6. CARE AT MEAL TIMES  What care is needed? When should this care be provided? How's it given? If it's medication, how much is needed? Any other special care required?  7. PHYSICAL ACTIVITY  Are there any physical restrictions caused by the medical condition(s)? Is any extra care needed for physical activity? Actions before exercise Actions during exercise Actions after exercise  8. TRIPS AND ACTIVITIES AWAY FROM SCHOOL What care needs to take place? When does it need to take place? If needed, is there somewhere for care to take place? Who will look after medication and equipment? Who outside of the school needs to be informed? Who will take overall responsibility for the pupil		Other			
When should this care be provided?  How's it given?  If it's medication, how much is needed?  Any other special care required?  7. PHYSICAL ACTIVITY  Are there any physical restrictions caused by the medical condition(s)?  Is any extra care needed for physical activity?  Actions before exercise  Actions during exercise  Actions after exercise  8. TRIPS AND ACTIVITIES AWAY FROM SCHOOL  What care needs to take place?  When does it need to take place?  If needed, is there somewhere for care to take place?  Who will look after medication and equipment?  Who outside of the school needs to be informed?  Who will take overall responsibility for the pupil		Please refer to school planner	ınicatio	n diary	
How's it given?  If it's medication, how much is needed?  Any other special care required?  7. PHYSICAL ACTIVITY  Are there any physical restrictions caused by the medical condition(s)?  Is any extra care needed for physical activity?  Actions before exercise  Actions during exercise  Actions after exercise  8. TRIPS AND ACTIVITIES AWAY FROM SCHOOL  What care needs to take place?  When does it need to take place?  If needed, is there somewhere for care to take place?  Who will look after medication and equipment?  Who outside of the school needs to be informed?  Who will take overall responsibility for the pupil		What care is needed?			
If it's medication, how much is needed?  Any other special care required?  7. PHYSICAL ACTIVITY  Are there any physical restrictions caused by the medical condition(s)?  Is any extra care needed for physical activity?  Actions before exercise  Actions during exercise  Actions after exercise  8. TRIPS AND ACTIVITIES AWAY FROM SCHOOL  What care needs to take place?  When does it need to take place?  If needed, is there somewhere for care to take place?  Who will look after medication and equipment?  Who outside of the school needs to be informed?  Who will take overall responsibility for the pupil		When should this care be provided?			
Any other special care required?  7. PHYSICAL ACTIVITY  Are there any physical restrictions caused by the medical condition(s)?  Is any extra care needed for physical activity?  Actions before exercise  Actions during exercise  Actions after exercise  8. TRIPS AND ACTIVITIES AWAY FROM SCHOOL  What care needs to take place?  When does it need to take place?  If needed, is there somewhere for care to take place?  Who will look after medication and equipment?  Who outside of the school needs to be informed?  Who will take overall responsibility for the pupil		How's it given?			
7. PHYSICAL ACTIVITY  Are there any physical restrictions caused by the medical condition(s)?  Is any extra care needed for physical activity?  Actions before exercise  Actions during exercise  Actions after exercise  8. TRIPS AND ACTIVITIES AWAY FROM SCHOOL  What care needs to take place?  When does it need to take place?  If needed, is there somewhere for care to take place?  Who will look after medication and equipment?  Who outside of the school needs to be informed?  Who will take overall responsibility for the pupil		If it's medication, how much is needed?	?		
Are there any physical restrictions caused by the medical condition(s)?  Is any extra care needed for physical activity?  Actions before exercise  Actions during exercise  Actions after exercise  8. TRIPS AND ACTIVITIES AWAY FROM SCHOOL  What care needs to take place?  When does it need to take place?  If needed, is there somewhere for care to take place?  Who will look after medication and equipment?  Who outside of the school needs to be informed?  Who will take overall responsibility for the pupil		Any other special care required?			
8. TRIPS AND ACTIVITIES AWAY FROM SCHOOL  What care needs to take place?  When does it need to take place?  If needed, is there somewhere for care to take place?  Who will look after medication and equipment?  Who outside of the school needs to be informed?  Who will take overall responsibility for the pupil	Arc by Is a ac	e there any physical restrictions caused the medical condition(s)? any extra care needed for physical tivity? tions before exercise			
What care needs to take place?  When does it need to take place?  If needed, is there somewhere for care to take place?  Who will look after medication and equipment?  Who outside of the school needs to be informed?  Who will take overall responsibility for the pupil					
Who will look after medication and equipment?  Who outside of the school needs to be informed?  Who will take overall responsibility for the pupil	What What If no	at care needs to take place? en does it need to take place? eeded, is there somewhere for care to take		OL	
Who outside of the school needs to be informed?  Who will take overall responsibility for the pupil	•		nt?		
	Wh	o outside of the school needs to be			
			pil		

9. SCHOOL ENVIRONMENT	
Can the school environment affect the pur medical condition?	pil's
How does the school environment affect the pupil's medical condition?	ne
What changes can the school make to dea these issues?	al with
Location of school medical room	
	L NEEDS  ttend clinic appointments to review their condition. These and should not count towards a pupil's attendance record.
What is the process for catching up on missed work caused by absences?	
Does this pupil require extra time for keeping up with work?	
Does this pupil require any additional support in lessons? If so what?	
Is there a situation where the pupil will need to leave the classroom?	
Does this pupil require rest periods?	
Does this pupil require any emotional support?	
Does this pupil have a 'buddy' e.g. help carrying bags to and from lessons?	
	sure staff have received appropriate training to look after a , aids and adaptive technologies. School staff should be ssions it is agreed they need.
What training is required?	
Who needs to be trained?	
Has the training been completed?	
Headteacher/delegated person signature	

# 13. TRANSPORT TO SCHOOL

What arrangements have been place?	en put in					
Who will meet the pupil in sch	nool?					
14. PERSONAL CARE						
For pupils requiring intimate of	are as part of th	eir IHP, pl	ease refer to	o the school	s intimate	care policy.
What arrangements have been in relation to any personal car across the school day?						
15. PLEASE USE THIS SEC	TION FOR ANY	ADDITIO	NAL INFOR	MATION FO	OR THE P	UPIL.
We suggest the following a	re stored toget	her:				
<ul> <li>☐ IHP from health</li> <li>☐ Medication consent fo</li> <li>☐ Statement of SEN / inc</li> <li>☐ One page profile</li> <li>☐ Risk assessment</li> <li>☐ Personal evacuation p</li> </ul>	dividual educatio	•	arning and	skills plan		
16. SIGNATURES						
	Name		S	ignature		Date
Headteacher/delegated person						
Young person						
Parents/ carer						
Health professional						

School representative

School nurse

# Appendix 4

# STAFF TRAINING RECORD - ADMINISTRATION OF MEDICATION / TREATMENT

Name (s)	
Type of training received	
Date training received	
Date training completed	
Training provided by	
Profession and title	
carry out any necessary treatment / admi	
•	(please state how often):
Trainer's signature:	
Date:	
I confirm that I have received the training	detailed above.
Staff signature:	
Date:	
Suggested review date:	

#### APPENDIX 5 - RECORD OF MEDICATION ADMINISTERED TO A PUPIL

CHECKS: a) Check consent form first; b) Medication must be in its original container with the label attached; c) If prescribed, it must have been dispensed by a pharmacist; d) Must have the expiry date and be in date; e) Must have the name of the child; f) Must have the name of the drug; g) Must have the dosage size and frequency; h) The medication has been stored according to the storage instructions; i) How much medication is left; j) Check the maximum dosage; k) Check the amount and time of any prior dosage administered. If there is a problem, contact headteacher/delegated person and then parent/carer.

Name		Class	
Date medicine provid	ded by parent		
Amount of controlled	d drugs received from parent		
Date received			
Name and strength	of medication		
Expiry date			
Amount of controlled	drugs returned to parent/carer		
Date returned			
Staff signature			
Parent signature			
<u> </u>	<u> </u>		·

Date	Time	Dose	Any reactions	Staff 1 Signature	Staff 2 signature

ATTACH IHP / CONSENT FORM TO THIS FORM

# Appendix 6 Medication/healthcare incident report

D				
Pupil's name:				
Home address:				
Telephone number:				
Date of incident:	Time of incident			
Correct medication and dosag	je:			
Medication normally administe	ered by:			
Pupil	•			
Pupil with staff supervisio				
Nurse / school staff mem				
14013C / 3CHOOL STAIL FITCH				
Type of error:				
Dose administered later	than schoduled time			
Omission				
Wrong dose				
Additional dose				
Wring pupil				
Dose given without pern	nission on file			
Dietary				
Dose administered by unauthorised person				
Other				
Description of incident:				
-				
Action taken:				
Parent /carer notified: d	ate and time -			
School nurse notified: do				
<del> </del>				
Physician notified: date and time - Poison control notified: date and time -				
Pupil taken home				
Pupil taken to hospital				
Other: details:				
Other: details:				
N. 1. (6. II				
Notes/further comments:				
[				
Name:	Role:			
Signature:	Date:			

## Appendix 7 - Unacceptable practice

It is not acceptable practice to:

- prevent learners from attending an education setting due to their healthcare needs, unless their attending the setting would be likely to cause harm to the learner or others
- prevent learners from easily accessing their inhalers or other medication, and prevent them from taking their medication when and where necessary
- assume every learner with the same condition requires the same treatment
- ignore the views of the learner or their parents, or ignore healthcare evidence or opinion (although these views may be queried with additional opinions sought promptly)
- send learners with healthcare needs home frequently or prevent them from staying for normal activities, including lunch, unless this is suitably specified in their IHP
- send a learner who becomes ill or needs assistance to a medical room or main office unaccompanied or with someone unable to properly monitor them
- penalise a learner for their attendance record if the absence is related to their healthcare needs. 'Authorised absences' including healthcare appointments, time to travel to hospital or appointment, and recovery time from treatment or illness should not be used to penalise a learner in any way. This includes, but is not limited to, participation in activities, trips or awards which are incentivised around attendance records
- request adjustments or additional time for a learner at a late stage. They should be applied for in good time. Consideration should also be given to adjustments or additional time needed in mock examinations or other tests
- prevent learners from drinking, eating or taking toilet or other breaks whenever needed in order to manage their healthcare needs effectively
- require parents, or otherwise make them feel obliged, to attend the education setting, trip
  or other off-site activity to administer medication or provide healthcare support to the
  learner, including for toileting issues
- expect or cause a parent to give up work or other commitments because the education setting is failing to support a learner's healthcare needs
- ask a learner to leave the classroom or activity if they need to administer non-personal medication or consume food in line with their health needs
- prevent or create unnecessary barriers to a learner's participation in any aspect of their education, including trips, e.g. by requiring a parent to accompany the learner.